THE Art OF DEBT COLLECTION
Daniels Silverman is a family-owned business with over 20 years’ experience in debt recovery and we leave no stone unturned in our quest to collect debts for our clients. We have recognised quality assurance to ISO 9001, are regulated by the FCA and operate in the UK, Europe and worldwide.

Our service is unique and based on the simple truth that one size does not fit all. From our hand-picked team of specialists we will choose the most appropriate skills for your requirements and provide a tailored debt collection approach that acts swiftly to recover your debts.

We also dedicate an account manager to each client so that you have one point of contact from start to finish.

To us, no problem is insurmountable. Through our key values of intuition, integrity, ingenuity and persistence we aim to become the most effective and ethical debt collection agency in the UK.

Expect more, because we deliver more.
Expect more debt collected

The acid test in debt collection is results and ours are the best in the industry. In fact we regularly recover debts that other agencies say can’t be recovered. And we always do this justly, complying fully with the Treating Customers Fairly principles laid down by the FCA.

Our mantra is: if a debt is collectable we will collect it.

No matter how old, large or small the debt and regardless of industry sector or location, we treat each debt as a new challenge and look at every challenge with fresh eyes.

We’re so confident of our ability to collect the uncollectable that we would love you to take our ‘Champion Challenge’, in which you benchmark us against your existing debt collection methods to determine which approach is the most effective.

We have never lost a ‘Champion Challenge’ and would be delighted to prove to you why.
Expect more ingenuity

We are the smarter debt collector at every level; from how we choose the best people to the way we utilise the latest technology.

People are our most important asset. We hand-pick them for their experience and expertise in negotiation and their sheer determination to reason politely but firmly with your customers and overcome all objections to collecting payment of debts.

To help boost their skills in making collections, our staff use all available technology. We have developed bespoke state-of-the-art systems that swiftly narrow down the data and enable our experts to optimise their time and make contact with the normally uncontactable as quickly and effectively as possible.
Expect more persistence

Persistence is a key part of our DNA. Where others have given up, we carry on. Where others have failed, we succeed.

If someone has moved we will search tirelessly for their new address or telephone number and if someone has gone off the radar, we will not rest until we put them back on it.

Our determination is just as unwavering when it comes to negotiating, which is why our clients owed money by businesses always find themselves right at the top of the customer’s list of people to pay.

We are equally tenacious when instructed to collect from consumers too, but we always proceed with forbearance and proportionality to secure the best possible outcome for all.
Naturally, we are relentless in pursuit of your debt, because that’s how you want us to be. But we also need to be honest, human and ethical, because that’s how you would expect us to be.

Treating each case on its individual merits is the most effective approach. Wherever possible we negotiate and liaise with your customers to help them find ways of paying you back.

We also have a specialist team in place for dealing with vulnerable customers to ensure that they are always treated with the right level of care and attention and in full compliance with industry rules and standards. All steps taken will be proportionate to the circumstances of the case and any special needs of the customer.

We treat your debts as if they were ours and the same goes for your business reputation. It will always be safe with us.

Expect more integrity
Expect more reporting

Debt collecting is a round-the-clock activity and we provide a 24/7 online portal to keep you informed of progress at all times.

You will have your own named account manager as a constant point of contact, and our pro-active approach to debt recovery means that you’re always kept right up to date with developments and are never in the dark.

And of course when your debt has been collected we’ll email you immediately with the good news.

Like the service we provide, our reporting procedures can also be tailored to your business. We can report exactly the way you want us to.
You can expect 'more' at each stage of dealing with Daniels Silverman.

Every collector will do everything possible to contact your customers and to evaluate their ability to pay. This includes: electronic searches, directorship details, credit searches, evaluation of company accounts and trading histories, Electoral Roll information, tracing databases, land registry data and insolvency searches.

We can also provide you with any updated customer information we discover, along with advising on settlement strategies and even help to improve your late payment terms and conditions.

Our full service for clients is every bit as comprehensive as our debt recovery procedures.
Expect more right now

The best way to experience the Art of Debt Collection from Daniels Silverman is to try our service for yourselves. You’ll soon find out why our bespoke approach achieves the best debt recovery results in the shortest time.

We are also different from most debt collection agencies in that we deal with both pre-legal and legal work. Where possible we will resolve disputes without resorting to legal action and save our clients thousands of pounds on wasted court fees. However, we can arrange for legal action if a case warrants it and use all methods available to enforce CCJs.

Why not take up our Champion Challenge and see how we measure up against your existing debt collection methods?

Or give us debts that others have tried to recover and failed with.

Either way, you have nothing to lose and plenty to gain.

Call us on:
0800 694 2271

Or email us at:
expectmore@danielssilverman.co.uk